

Predictive Analytics

Denials Management

Spring Semester 2016 | VERSION: 1.0





Client

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# **Predictive Analytics: University Practicum Spring 2016**

**Background**

UT-Austin seeks to advance denials management by introducing…

**Definition**

UT-Austin will provide…

**Key Features and Solution Capabilities**

# **User Personas:**

|  |  |  |
| --- | --- | --- |
| As a /an | I want to … | So that … |
| Worker (team member) |  |  |
| Supervisor / Manager / Director |  |  |
| CFO |  |  |

# **User Stories: Worker / Team Member**

| User / Actor | User Story Title | User Story |
| --- | --- | --- |
| Team Member | TM 1 | I want to… |
| Team Member | TM 2 | I need to… |
|  |  |  |
|  |  |  |

# **User Stories: Supervisor / Manager / Director**

| User / Actor | User Story Title | User Story |
| --- | --- | --- |
| Supervisor / Manager / Director | MGR 1 | I want to… |
| Supervisor / Manager / Director | MGR 2 | I need to… |
|  |  |  |
|  |  |  |

# **User Stories: VP Revenue Cycle or CFO**

| User / Actor | User Story Title | User Story |
| --- | --- | --- |
| VP of Revenue Cycle or CFO | CFO 1 |  |
| VP of Revenue Cycle or CFO | CFO 2 |  |
|  |  |  |
|  |  |  |